

Privacy Policy

As used in this privacy statement, the terms "our", "we" and "us" refer to team CONAT, 7i Creative Educators Pvt Ltd and the representatives associated with CONAT and/or 7iCE distributors unless the context provides otherwise.

This privacy policy sets out how 7i Creative Educators Pvt Ltd and Team CONAT uses and protects any information that you give us when you use the website conat.org and/or 7icreative.co.in We are committed to ensure that your privacy is always protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

What Information We Collect and How We Use It

The information that we collect on our website comes under two general categories :

- Personally Identifiable Information.
- Aggregate Information.

Personally Identifiable Information

This refers to information that lets us know who you are or things specifically about you.

A. Visitors

You can browse our website without sharing any Personally Identifiable Information. If you want to register with us to place an order, you may voluntarily provide your Personally Identifiable Information (name, address, email address, school name, class, city or telephone number) to be shared with a authorized CONAT representative for the purpose of assisting you with registration and order placement. We might also maintain a record of your contact information to help us provide better services in case you contact us again.

B. Ordering

When you place an order on our website, Personally Identifiable Information (such as name, contact info, order info, credit card and other transaction info) will be collected for the purpose of processing and delivering your order. We may also provide certain necessary order details to our shipping partners to complete the delivery of the order.

C. Credit Card Storage

The Credit Card Information collected for online shopping is used only to process payments for the orders and, is not retained on our website. The information is securely transmitted to the bank, and we store only the reference number and amount paid information provided by the bank.

D. Surveys and Promotions

You may voluntarily provide Personally Identifiable Information to participate in occasional surveys, user polls or to answer questionnaires. This information is used by us to better our products and services. We may also use this information to provide you marketing and promotional material. If you do not wish to receive any such material, you can adjust the setting for the same through a link provided in the email communication. or send us an email at support@conat.org

Aggregate Information

This refers to information that does not distinguish you as a particular individual. This information includes your browser and operating system type, your IP address, URL (Uniform Source Locator) of the website that directed you to our site and any search terms you enter on our site. Such information is aggregated by our web server to monitor the activities on the site and evaluate its performance. This helps us improve the features and functions on the website to provide you a satisfactory user experience. We might compile, publish, store, collect, promote, disclose or use any Aggregate Information. We generally do not correlate any Personally Identifiable Information with Aggregate Information. In case we do this, it will be protected as per the terms mentioned for Personally Identifiable Information in this Privacy Policy.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. It is your sole responsibility to safeguard the password created for your online account. In case you suspect that your password has been compromised, contact Team CONAT as soon as possible on reachus@conat.org. Since your user ID and account password are specific to you, you take full responsibility for any and all activity conducted on our site with your ID and password.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. They also help online retailers to keep track of a user's electronic shopping cart before completing a purchase. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. We have to use cookie-based authentication to identify you as a registered distributor or send cookies to your computer to support personalized features on our website like your country and language codes as well as shopping and browsing functions. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Use of Third-Party Media and Research Companies

We may use third-party media and research companies to place ads for us on websites of other parties. Our site may also run third-party ads for specific Merchants and Service Partners with whom we link.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Intellectual Property and Use of content on the CONAT Website

The CONAT Websites (conat.org , conat.world & 7icreative.co.in) and the content on the same are protected by intellectual property rights, including copyrights, trade names and trademarks, including the name 'CONAT' and the CONAT logo, are owned by 7i Creative Educators Pvt Ltd. ("7iCE") or used by 7iCE under a license or with permission from the owner of such rights. The content protected by such intellectual property rights includes the design, layout, look, appearance, visuals, photographs, images, articles, stories and other content on the web sites conat.org , conat.world & 7icreative.co.in.

The content on the conat.org conat.world & 7icreative.co.in website may only be reproduced, distributed, published or otherwise used only after prior written consent of team CONAT and/or 7iCE.

Terms

By accessing the website at conat.org, you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

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- Remove any copyright or other proprietary notations from the materials; or
- Transfer the materials to another person or "mirror" the materials on any other server.
- This license shall automatically terminate if you violate any of these restrictions and may be terminated by team CONAT or 7i Creative Educators Pvt Ltd at any time. Upon terminating your viewing of these materials or upon the termination of this license, you must destroy any downloaded materials in your possession whether in electronic or printed format.

Disclaimer

1. The materials on www.conat.org website and / or www.conat.world are provided on an 'as is' basis. Team CONAT or 7iCE no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.
2. Further, team CONAT and/or 7iCE does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

Limitations

In no event shall team CONAT and or 7iCE or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on conat.org website, even if team CONAT and /or 7iCE or a 7iCE authorized representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

Accuracy of materials

The materials appearing on website could include technical, typographical, or photographic errors. 7i Creative Educators Pvt Ltd and/or team CONAT does not warrant that any of the materials on its website are accurate, complete or current. 7i Creative Educators Pvt Ltd may make changes to the materials contained on its website at any time without notice. However 7i Creative Educators Pvt Ltd does not make any commitment to update the materials.

REFUND POLICY

In order to get refund for service(s) the Customer / Direct Seller is required to contact the Company / Direct Seller from whom they had Purchased the same to acquire the refund form and submit the form to the company's official address mentioned below. The form has to be submitted within 30 days from the date of purchase / delivery. Only unused CONAT assessments within the validity period is eligible for Refunds. No Refunds will be made for CONAT Assessment attempted either fully or partly. Write to support@conat.org for the Refund Form

REFUND PROCESS

1. Only unused CONAT assessments within the validity period is eligible for Refunds.
2. No Refunds will be made for CONAT Assessment attempted either fully or partly.

In order to get refund for service(s) the Customer / Direct Seller is required to contact the Company / Direct Seller from whom they had Purchased the same to acquire the refund form Or write to support@conat.org for the Refund Form

REFUND PROCESS STEPS

To raise a refund request by the Customer / Direct Seller here are the steps to be followed,

1. Fill the Service Refund Form (Online / Offline)
2. Write to support@conat.org for the Refund Form.
3. Mention the reason for refund claim.
4. Intimate the Company / Direct Seller about the refund claim.

CLAIM ASSESSMENT & ACCEPTANCE

The Customer / Direct Seller should refer to the terms of service prior to making the refund request, if the terms of service are violated to any degree whatsoever the company can not be held responsible for the refund. Upon receiving the refund request, the Company shall verify the authenticity / legitimacy and the nature of the complaint and if the Company is convinced that the complaint / claim is genuine, the Company will proceed with the refund process.

However, in the event of frivolous and baseless complaints regarding the quality service(s), the Company reserves the right to take necessary legal actions against the concerned Direct Sellers / Customers and the concerned Direct Sellers / Customers will be solely liable for all costs incurred by the Company in this regard.

If the service(s) are not fully refundable in nature then it is upon the company's discernment to decide the refund proportion.

Upon acceptance of request / claim, the refund amount will be refunded within 14-days through the online account or via cheque, depending on the current circumstances as determined by the Company.

Links

7i Creative Educators Pvt Ltd & Team CONAT has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by 7i Creative Educators Pvt Ltd of the site. Use of any such linked website is at the user's own risk.

Modifications

7i Creative Educators Pvt Ltd may revise these terms of service for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these terms of service.

Governing Law

These terms and conditions are governed by and construed in accordance with the laws of India and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us on support@conat.org Our Representative in New Jersey USA is ANKDF who can be connected on reachus@conat.world